



# Supercharge your IT Service Management (ITSM) with the power of machine learning, chatbots, and analytics

ServiceNow Pro+ is an advanced iteration of ServiceNow Pro, offering expanded functionalities and capabilities surpassing the core features of the standard platform. It serves organizations aiming to:

- Automate intricate workflows, streamlining processes and eliminating manual intervention for heightened efficiency.
- Elevate user experience by delivering a more intuitive and personalized interface for employees and customers.
- Attain deeper insights through the utilization of advanced analytics and reporting capabilities, ensuring a comprehensive understanding of IT operations and service performance.
- Seamlessly integrate with a broader spectrum of enterprise applications, establishing a unified platform for managing diverse business functions.

# Why clients are choosing Virtusa

Virtusa has extensive experience and expertise in ServiceNow and assumes a crucial role in aiding organizations to maximize the capabilities of ServiceNow Pro+ with a comprehensive suite of services to guide organizations throughout their Pro+ journey, including:

- **Assessment and planning:** Assisting organizations in assessing their needs and devising a strategic roadmap for the implementation and utilization of Pro+.
- **Implementation and customization:** Leveraging their expertise to deploy the platform, configure settings, and customize functionalities to meet specific requirements.
- **Integration services:** Integrating ServiceNow Pro+ with diverse enterprise applications to establish a unified platform for managing various business functions.
- **Development and automation:** Developing custom applications and automating workflows to streamline intricate processes and enhance efficiency.
- **Ongoing support and managed services:** Offering continual maintenance, support, and optimization services to ensure the seamless operation and continual enhancement of the platform.

By collaborating with Virtusa, organizations can unlock the full potential of ServiceNow Pro+, and gain a competitive advantage in today's dynamic market landscape.

## Capabilities

Virtusa proudly holds the esteemed status of Elite Partner with ServiceNow, underpinned by robust executive relationships.

With over 1500 certifications across ServiceNow modules in ServiceNow modules, our team is equipped with the expertise to deliver exceptional solutions on ITSM pro +.

Virtusa has a portfolio of 40+ client engagements spanning Advisory Services, Managed Services, and Implementation Services, with a customer satisfaction score of 4.9 out of 5, showcasing commitment to driving success for organizations leveraging ServiceNow's transformative capabilities.

Contact us at [marketing@virtusa.com](mailto:marketing@virtusa.com)  
to speak with an expert today.